



Application Serial No.: 09/661,188  
Attorney Docket No.: 23453-016  
Reply and Amendment Under 37 C.F.R. § 1.111  
Customer No. 29315

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Amend E  
2-19-04  
MDH

PATENT  
Attorney Docket No. 23453-016

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS : Hannes Eberle, *et al.* CONFIRMATION No.: 8189  
SERIAL NUMBER : 09/661,188 EXAMINER : Joseph T. Phan  
FILING DATE : September 13, 2000 ART UNIT : 2645  
FOR : SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC  
DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE  
SERVICES INCLUDING MODULE FOR GENERATING AND FORMATTING  
VOICE SERVICES

REPLY AND AMENDMENT UNDER 37 C.F.R. §1.111

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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FEB 17 2004

Technology Center 2600

Dear Sir:

In response to the Office Action mailed **November 14, 2003**, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims beginning on page 3 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311 (*Ref. No. 23453-016*).